



PROJECT MUSE®

Cyberidentities

D'Haenens, Leen

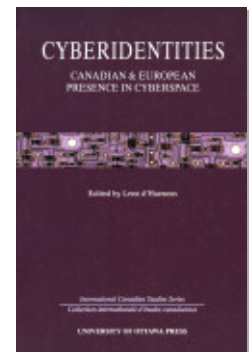
Published by University of Ottawa Press

D'Haenens, Leen.

Cyberidentities: Canadian and European Presence in Cyberspace.

Ottawa: University of Ottawa Press, 1999.

Project MUSE., <https://muse.jhu.edu/>.



➔ For additional information about this book

<https://muse.jhu.edu/book/6556>

REFERENCES

- Aarts, M.N.C. & Te Molder, H. (1997). Spreken over natuur: een discourse-analytische studie van het debat. In N.E. van de Poll & A. Glasmeier (eds.), *Natuurontwikkeling waarom en hoe? Verslag van een debat*. Working document 59 (pp. 85-110). The Hague: Rathenau Institute.
- Bannon, L.J. & Schmidt, K. (1991). CSCW: Four characters in search of a context. In J.M. Bowers & S.D. Benford (eds.), *Studies in Computer Supported Cooperative Work: Theory, Practice, and Design* (pp. 3-16). Amsterdam: Elsevier Science Publishers B.V.
- Barendt, E. (1996/1985). *Freedom of Speech*. Oxford: Clarendon Press.
- Baym, C. (1997). Interpreting soap operas and creating community: Inside an electronic fan culture. In Kiesler, S. (ed.), *Culture of the Internet* (pp. 103-20). Mahwah, NJ: Lawrence Erlbaum.
- Beck, U. (1992). *Risk Society: Towards a New Modernity*. London: Sage Publications.
- Becker, T.L. (1981). Teledemocracy: Bringing power back to the people, *Futurist* 15(6): 6-9.
- Beelen, J. van (1998). SDU discussie op Internet: Van ons allen, voor ons allen. In L. Hanssen, N.W. Jankowski & J.A.G.M. van Dijk (eds.), *Toegang tot en kwaliteit van het elektronisch debat. Verslag van een studiedag* (pp. 11-4). Utrecht: Stichting Wetenschap en Techniek Nederland.
- Bonnelly, C. (1997, September). CIHM on the threshold of the future: A new planning cycle, *Facsimile*: 3.
- Bourdieu, P. (1984). Espace social et genèse des "classes", *Recherche en Sciences Sociales* 52/53: 3-16.
- Boussen, H. (1998). Digitaal Verkeersplein: Ervaringen met elektronische discussie op een ministerie. In L. Hanssen, N.W. Jankowski & J.A.G.M. van Dijk (eds.), *Toegang tot en kwaliteit van het elektronisch debat. Verslag van een studiedag* (pp. 24-7). Utrecht: Stichting Wetenschap en Techniek Nederland.
- Boven, Th. C. van (1982). Distinguishing criteria of human rights. In K.Vasak (ed.), *The International Dimensions of Human Rights* (pp. 43-59). Paris: Unesco.
- Brande, L. van den (1996, April). *Multimedia in Flanders: Policy Priorities*. Brussels: Ministry of the Flemish Community.
- Buchwald, C. (1997). Canadian universality policy and the information infrastructure: Past lessons, future directions, *Canadian Journal of Communication* 22: 161-93.
- Bullinga, M. (1995, July 1). Teledemocratie is nieuwe kans voor burgers en politici, *De Volkskrant*: 18.

Central Computer and Telecommunications Agency (C.C.T.A.) (1996). *Legal Issues and the Internet, Reference Book*. London: HMSO.

Chernaik, W., Davis, C. & Deegan, M. (eds.) (1993). *The Politics of the Electronic Text*. Oxford/London: Office for Humanities Communication/The Centre for English Studies, University of London.

Commission de la culture (1997, May). *Inforoute, culture et démocratie: enjeux pour le Québec*. Montréal: Rapport final, Assemblée nationale du Québec, Secrétariat des commissions.

Comité consultatif sur l'autoroute de l'information (1995, July). *Inforoute Québec. Plan d'action pour la mise en oeuvre de l'autoroute de l'information*. Montréal: Rapport au Gouvernement du Québec.

Constant, D., Kiesler, S.B. & Sproull, L.S. (1996). The kindness of strangers: The usefulness of electronic weak ties for technical advice, *Organization Science* 7(2): 119-35.

Crasborn, M. (1998). Digitaal Verkeersplein: Op weg naar een structureel discussieplatform bij Verkeer en Waterstaat. In L. Hanssen, N.W. Jankowski & J.A.G.M. van Dijk (eds.), *Toegang tot en kwaliteit van het elektronisch debat. Verslag van een studiedag* (pp. 21-3). Utrecht: Stichting Wetenschap en Techniek Nederland.

Daft, R.L. & Lengel, R.H. (1986). Organizational information requirements, media richness and structural design, *Management Science* 32(5): 554-71.

Daft, R.L., Lengel, R.H. & Trevino, L.K. (1987). Message equivocality, media selection, and manager performance: Implications for information systems, *MIS Quarterly* 11: 355-66.

d'Haenens, L. (1999). Beyond infrastructure: Europe, the United States, and Canada on the information highway. In J. Downey & J. McGuigan (eds.), *Technocities*. London: Sage Publications.

Dijk, J.A.G.M. van (1991). *De netwerkmaatschappij. Sociale aspecten van nieuwe media*. Houten/Zaventem: Bohn Stafleu Van Loghum.

Dimitrova, D. & Salaff, J. (1998). Telework as social innovation: How do remote employees work together? In P. Jackson & J. Von der Wielen (eds.), *Teleworking: International Perspectives. From Telecommuting to the Virtual Organization* (pp. 261-80). London: Routledge.

The disappearing taxpayer (1997, May 31). *The Economist*: 17-9.

Donk, W.B. van de & Tops, P.W. (1992). Informatisering en democracie: Orwell of Athene. In P.H. Frissen, A.W. Koers & I.T. Snellen (eds.), *Orwell of Athene? Democratie en informatiesamenleving* (pp. 31-74). The Hague: Rathenau Institute.

- Drolte, A. (1997). *States looking at electronic signatures appear to favor technology-neutral laws*, BNA's Electronic Information Policy and Law Report, February: 189-90.
- Dubrovsky, V., Kiesler, S. & Sethna, B. (1991). The equalization phenomenon: Status effects in computer-mediated and face-to-face decision making groups, *Human Computer Interaction* 6: 119-46.
- European Commission (1997). *Communication to the European Parliament, the Council, the Economic and Social Committee and the Committee of the Regions: A European Initiative in Electronic Commerce* 15/04/97, COM(97) 157, par. 51.
- European Commission (1997, April). *Final Policy Report of the High Level Group of Experts: Building the European Information Society for Us All*. Brussels.
- Europe's Businesses Split over Role of Government (1997, June 4). *The Wall Street Journal* Interactive Edition.
- Feldman, D. (1993). *Civil Liberties and Human Rights*. Oxford: Clarendon Press.
- Feldman, M. (1987). Electronic mail and weak ties in organizations, *Office: Technology and People* 3: 83-101.
- Fernback, J. & Thompson, B. (1995). *Virtual Communities: Abort, Retry, Failure?* Revised version of "Computer-mediated communication and the American collectivity: The dimensions of community within cyberspace" presented at the International Communication Association (ICA) conference, Albuquerque, New Mexico, May.
- Fish, R., Kraut, R., Root, R. & Rice, R. (1993). Video as a technology for informal communication, *Communications of the ACM* 36(1): 48-61.
- Flos, B. (1996). *Leeswijzer teledemocratie geschriften*. Amsterdam: Instituut voor Publiek en Politiek (Institute for Public and Politics).
- Fulk, J., Schmitz, J. & Steinfield, C.W. (1990). A social influence model of technology use. In J. Fulk & C.W. Steinfield (eds.), *Organizations and Communication Technology* (pp. 117-40). Newbury Park/London: Sage Publications.
- Fulk, J. & Steinfield, C.W. (1990). *Organizations and Communication Technology*. Newbury Park, CA: Sage Publications.
- Garnham, N. (1986). The media and the public sphere. In P. Golding, G. Murdock & P. Schlesinger (eds.), *Communicating Politics: Mass Communications and the Political Process* (pp. 37-53). New York: Leicester University Press.
- Garton, L. (1995). *An Empirical Analysis of Desktop Videoconferencing and Other Media in a Spatially-Distributed Work Group*. Laval, Québec: Centre for Information Technology Innovation.

Garton, L., Haythornthwaite, C. & Wellman, B. (June, 1997). Studying online social networks, *Journal of Computer-Mediated Communication* 3(1).
<http://207.201.161.120/jcmc/vol3/issue1/garton.html>

Garton, L. & Wellman, B. (1995). The social implications of electronic mail in organizations: A research review, *Communications Yearbook* 18: 434-53.

Gerard, P. & Willems, V. (1997). Prévention et répression de la criminalité sur Internet. In E. Montero (ed.), *Internet face au droit, Cahiers du Centre de Recherches Informatiques et Droit* (pp. 140-1). Namur: Story-Scientia.

Government of Canada (1995). *Connection Community Content: The Challenge of the Information Highway*. Final Report of the Information Highway Advisory Council. Ottawa: Minister of Supply and Services Canada.

Government of Canada (1996). *Building the Information Society: Moving Canada into the 21st Century*. Ottawa: Minister of Supply and Services Canada.

Government of Canada (1997). *Preparing Canada for a Digital World*. Ottawa: Minister of Supply and Services Canada.

Graham, G. (1993, December 9). Software: the engine of the information age, *Issues For Canada's Future*: 7-10.

Graham, S. (1997). Imagining the real-time city: telecommunications, urban paradigm and the future of cities. In S. Westwood & J. Williams (eds.), *Imagining Cities: Scripts, Signs, Memory* (p. 33). London: Routledge.

Habermas, J. (1981). *Theorie des kommunikativen Handelns*, Band 1 & 2. Frankfurt am Main: Suhrkamp Verlag.

Hamers, M. (1998). De SDU discussie nader bekeken. Of: *much ado about nothing*. In L. Hanssen, N.W. Jankowski & J.A.G.M. van Dijk (eds.), *Toegang tot en kwaliteit van het elektronisch debat. Verslag van een studiedag*. Utrecht: Stichting Wetenschap en Techniek Nederland.

Hands off the Internet (1997, July 5). *The Economist*: 13.

Hanssen, L., Jankowski, N.W. & Etienne, R. (1996). Interactivity from the perspective of communication studies. In N.W. Jankowski & L. Hanssen (eds.), *The Contours of Multimedia: Recent Technological, Theoretical and Empirical Developments* (Academia Research Monograph 19) (pp. 61-73). Luton: University of Luton Press/John Libbey Media.

Hanssen, L., Jankowski, N.W. & van Dijk, J.A.G.M. (eds.) (1998). *Toegang tot en kwaliteit van het elektronisch debat. Verslag van een studiedag*. Utrecht: Stichting Wetenschap en Techniek Nederland.

- Haythornthwaite, C. (1996). *Media Use in Support of Communication Networks in an Academic Research Environment*. Unpublished doctoral dissertation. University of Toronto: Toronto.
- Haythornthwaite, C. (1996). Social network analysis: An approach and technique for the study of information exchange, *Library and Information Science Research* 18 (4): 323-42.
- Haythornthwaite, C. & Wellman, B. (in press). Work, friendship and media use for information exchange in a networked organization, *Journal of the American Society for Information Science*.
- Haythornthwaite, C., Wellman, B. & Mantei, M. (1995). Work relationships and media use: A social network analysis, *Group Decisions and Negotiations* 4: 189-207.
- Herk, A. van (1990). *Places Far From Ellesmere*. Red Deer College Press: Red Deer, Alberta.
- Horning, R.A. (1997). *American Experiments in Digital Signature Legislation*, Symposium Presentation on the European Forum on the Law of Telecommunications, Information Super Highways and Multimedia of the European Lawyers Union, Monaco, April 11.
- Hossain, K. (1997). *Promoting Human Rights in the Global Market Place*. Amsterdam: Vrije Universiteit.
- Industry Canada (1994). *The Canadian Information Highway: Building Canada's Information and Communication Infrastructure*. Ottawa: Supply and Services Canada.
- The Information Society Forum (1996, June). *The Annual Report to the European Commission: Networks for People and their Communities*. Brussels.
- International Telecommunications Union (1997). *ITU-T Recommendation X.509 (v.3), Information Technology: Open Systems Interconnection, The Directory: Authentication Framework*.
- Inuit Broadcasting Corporation (1995). *Northern Voices on the Information Highway: "Connecting the North" Symposium Final Report*. Ottawa: Inuit Broadcasting Corporation.
- Jacobson, R. (1996). "Are they building an off-ramp in my neighborhood?" and other questions concerning public interest in and access to the information superhighway. In L. Strate, R. Jacobson & S.B. Gibson (eds.), *Communication and Cyberspace: Social Interaction in an Electronic Environment* (pp. 143-53). Cress Kill, NJ: Hampton Press.
- Jankowski, N.W. (1995). Reflections on the origins and meanings of media access, *The Public/Javnost* 2(4): 7-19.
- Jankowski, N.W. (1997). *Virtual Democracy: Reflections on a Recent Initiative*. Paper presented at Jaarcongres Onderzoek in Nieuwe Media, Rotterdam.

- Jankowski, N.W., Leeuwis, C., Martin, P. Noordhof, M. & Rossum, J. van (1997). *Teledemocracy in the Province: An Experiment with Public Debate and Opinion Polling Internet-Based Software*. Paper presented at the Media & Politics conference, Brussels, March.
- Jankowski, N.W. & Malina, A. (1996). *Community Building in Cyberspace: Theoretical Considerations and Proposals for Empirical Study*. Paper presented at the International Association for Mass Communication Research (IAMCR) conference, Sydney, August.
- Jefferson, T. (1969). *The Complete Writings of Thomas Jefferson*. Lunenburg: The Stinehour Press.
- Johnston, D. & Handa, S. (eds.) (1995). *Getting Canada Online: Understanding the Information Highway*. Toronto: Stoddart.
- Jongman, A.J. & Schmid, A.P. (1994). *Monitoring Human Rights*. Leiden University: PIOOM.
- Kiesler, S., Siegel, J. & McGuire, T. (1984). Social psychological aspects of computer-mediated communication, *American Psychologist* 39: 1123-34.
- Kiesler, S. & Sproull, L. (1992). Group decision making and communication technology, *Organizational Behavior and Human Decision Processes* 52: 96-123.
- Koppenjan, J.F.M., Bruijn, J.A. de & Kickert, W.J.M. (1993). *Netwerkmanagement in het openbaar bestuur: Over de mogelijkheden van overheidssturing in beleidsnetwerken*. The Hague: VUGA B.V.
- Kroker, A. (1984). *Technology and the Canadian Mind. Innis/McLuhan/Grant*. Montréal: New World Perspectives.
- Landow, G.P. (ed.) (1994). *Hyper/Text/Theory*. Baltimore/London: Johns Hopkins University Press.
- Latour, B. (1986). The powers of association. In J. Law (ed.), *Power, Action and Belief: A New Sociology of Knowledge?* (pp. 264-80). Boston: Routledge & Kegan Paul.
- Laudon, K. (1986). *The Dossier Society: Comments on Democracy in an Information Society*. New York: Columbia University Press.
- Leeuwis, C. (1993). *Of Computers, Myths and Modelling: The Social Construction of Diversity, Knowledge, Information and Communication Technologies in Dutch Horticulture and Agricultural Extension*. Wageningen Studies in Sociology Nr. 36. Wageningen: Wageningen Agricultural University.

- Leeuwis, C. (1996). Communication technologies for information-based services: experiences and implications. In N.W. Jankowski & L. Hanssen (eds.), *The Contours of Multimedia. Recent Technological, Theoretical and Empirical Developments*. Academia Research Monograph 19 (pp. 86-102). Luton: University of Luton Press/John Libbey Media.
- Leeuwis, C., Jankowski, N., Martin, P., Rossum, J. van & Noordhof, M. (1997). *Bestiswijzer beproefd. Een onderzoek naar teledemocratie in de provincie*. Amsterdam: Instituut voor Publiek en Politiek (Institute for Public and Politics).
- Leeuwis, C. & Voorburg, R.J.J. (1997). Belevingsvorming en de waarde van elektronische vormen van publiek debat, *Beleidswetenschap* 11(4): 339-59.
- Leslie, J. (1996). *The End of the World. The Science and Ethics of Human Extinction*. London: Routledge.
- Loader, B.D. (ed.) (1997). *The Governance of Cyberspace*. London: Routledge.
- London, S. (1994). *Electronic Democracy: An Annotated Bibliography*.
<http://www.west.net/~insight/london/bibl.htm>
- Markus, M.L. (1983). Power, politics & MIS, *Communications of the ACM* 26: 430-44.
- Markus, M.L. (1994). Electronic mail as the medium of managerial choice, *Organization Science* 5: 502-27.
- McCourt, E. (1965). *The Road Across Canada*. Toronto: Macmillan of Canada.
- McGrath, J.E. (1984). *Groups, Interaction and Performance*. Englewood Cliffs, NJ: Prentice-Hall.
- McGrath, J.E. (1991). Time, interaction and performance (TIP): A theory of groups, *Small Groups Research* 22: 147-74.
- McLuhan, M. (1965). *Understanding Media: The Extensions of Man*. Toronto: McGraw-Hill.
- Menzies, H. (1996). *Whose Brave New World? The Information Highway and the New Economy*. Toronto: Between the Lines.
- Menzies, H. (1997, June 19). *The Virtual Library: Kiosk or Community?* Speech presented to the Canadian Library Association.
- Mickelson, K.D. (1997). Seeking social support: Parents in electronic support groups. In Kiesler, S. (ed.), *Culture of the Internet* (pp. 157-78). Mahwah, NJ: Lawrence Erlbaum.
- Ministerial Conference Bonn (1997, July). *Global Information Networks*. Bonn.

Monge, P. & Contractor, N.S. (in press). Emergence of Communication Networks. In F.M. Jablin & L.L. Putnam (eds.), *Handbook of Organizational Communication* (2nd edition). Thousand Oaks, CA: Sage Publications.

<http://www.tec.spcomm.uiuc.edu/nosh/HOCNets.html>

Morley, I.E. & Stephenson, G.M. (1970). Formality in experimental negotiations: A validation study, *British Journal of Psychology* 61: 363-84.

Noble, F. & Newman, M. (1993). Integrated system, autonomous departments: Organizations in invalidity and system change in a university, *Journal of Management Studies* 30(2): 195-219.

Nunavut Implementation Commission (1995). *Nunavut Telecommunication Needs: Community Teleservice Centres: A Supplementary Report of the Nunavut Implementation Commission*. Iqaluit: Nunavut Implementation Commission.

Nunavut Implementation Commission (1996). *Social and Economic Benefits and Design Considerations and Costs of Community TeleService Centres in Nunavut: A Supplementary Report of the Nunavut Implementation Commission*. Iqaluit: Nunavut Implementation Commission.

OECD (1997a). *Global Information Infrastructure: Global Information Society, Policy Recommendation for Action*. Paris: OCDE/GD (77)138.

OECD (1997b). *Information Technology Outlook*. Paris.

OECD (1997c). *Webcasting and Convergence: Policy Implications*. Paris: DSTI/ICCP/TISP (97)6.

Oppenheim, C. (1995). *The Legal and Regulatory Environment for Electronic Information*. Wiltshire: Infortics.

Parker, G.L. (ed.) (1995). *Haliburton, Thomas Chandler. The Clockmaker Series One, Two, and Three*. Ottawa: Carleton University Press.

Partsch, K.J. (1981). Freedom of conscience and expression, and political freedoms. In L. Henkin (ed.), *The International Bill of Rights* (pp. 209-45). New York: Columbia University Press.

Pauktuutit Inuit Women's Association (1997, June). *Inuit Women Connect: Telecommunications*. Report from the 1997 Pauktuutit AGM. Draft.

Percy-Smith, J. (1996). Downloading democracy? Information and communication technologies in local politics, *Policy and Politics* 24(1): 43-56.

Perritt, H. (1996). *Law and the Information Superhighway*. New York: Wiley Law Publications.

Postman, N. (1995). *The End of Education*. New York: Alfred A. Knopf.

- Powe, B.W. (1993). *A Tremendous Canada of Light*. Toronto: Coach House Press.
- Raboy, M. (1990). *Missed Opportunities: The Story of Canada's Broadcasting Policy*. Montréal: McGill-Queen's University Press.
- Rafaëli, S. (1988). Interactivity: From new media to communication. In R.P. Hawkins, J. Wiemann & S. Pingree (eds.), *Advancing Communication Science: Merging Mass and Interpersonal Processes* (pp. 110-34). Beverly Hills: Sage Publications.
- Rathenau Institute (1994). *Het Rathenau Instituut en het debat. Jaarverslag 1994*. The Hague: Rathenau Institute.
- Reddick, A. (1995). *The Information Superhighway: Will Some Canadians Be Left at the Side of the Road?* Ottawa: The Public Interest Advocacy Centre.
- Rose, L. (1995). *Netlaw*. Berkeley: Osborne McGraw-Hill.
- Salaff, J., Dimitrova, D. & Hardwick, D. (1996). Bureaucratic telework: Hot and cool jobs, *Notiziario del Lavoro: Review of Corporate Organization and Culture* 81: 48-52.
- Sanders, D. (1991). Collective rights, *Human Rights Quarterly* 13: 368-86.
- Secrétariat de l'autoroute de l'information (1996, April). Pour une stratégie de mise en oeuvre de l'autoroute de l'information au Québec. Montréal: Document de travail et de consultation. Gouvernement du Québec.
- Short, J., Williams, E. & Christie, B. (1976). *The Social Psychology of Telecommunications*. London: John Wiley & Sons.
- Siegel, J., Dubrovsky, V., Kiesler, S. & McGuire, T. (1986). Group processes in computer-mediated communication, *Organizational Behavior and Human Decision Processes* 37: 157-87.
- Smith, G. (ed.) (1996). *Internet, Law and Regulation*. London: FT Law and Tax.
- Smith, J. (1995). What does convergence mean for women?, *Intermedia* 23(5): 20-2.
- Spears, R., Lea, M. & Lee, S. (1990). De-individuation and group-polarization in computer-mediated communication, *British Journal of Social Psychology* 29: 121-34.
- Spears, R. & Lea, M. (1992). Social influence and the influence of the 'social' in computer-mediated communication. In M. Lea (ed.), *Contexts of Computer-Mediated Communication* (pp. 33-65). London: Harvester-Wheatsheaf.
- Spears, R. & Lea, M. (1994). Panacea or panopticon? The hidden power in computer-mediated communication, *Communication Research* 21(4): 427-59.
- Streeter, T. (1987). The cable fable revisited: Discourse, policy, and the making of cable television, *Critical Studies in Mass Communications* 4: 174-200.

Teitlebaum, S. (1997, November). The call of the wired, *Wired*: 234-86.

Trevino, L.K., Daft, L. & Lengel, R.H. (1990). Understanding managers' media choices: A symbolic interactionist perspective. In J. Fulk & C.W. Steinfield (eds.), *Organizations and Communication Technology* (pp. 71-94). Newbury Park/London: Sage Publications.

Turkle, S. (1995). *Life on the Screen: Identity in the Age of the Internet*. New York: Simon & Schuster.

Van de Poll, N.E. & Glasmeier, A. (eds.) (1997). *Natuurontwikkeling waarom en hoe? Verslag van een debat. Working document 59*. The Hague: Rathenau Institute.

Venders queue for cable windfall (1997, June 30). *Communications Week*. London: 27.

Venne, M. (1997a, May 28). Pour un accès gratuit aux lois sur Internet, *Le Devoir*.

Venne, M. (1997b, May 29). L'inforoute et la démocratie, *Le Devoir*.

Vimbert, C. (1994). L'ordre public dans la jurisprudence du Conseil constitutionnel, *Revue du Droit Public*: 701.

Wasserman, S. & Faust, K. (1994). *Social Network Analysis*. Cambridge, MA: Cambridge University Press.

Wellman, B. (1997). An electronic group is virtually a social network. In Kiesler, S. (ed.), *Culture of the Internet* (pp. 179-205). Mahwah, NJ: Lawrence Erlbaum.

Wellman, B. & Berkowitz, S.D. (eds.) (1988). *Social Structures: A Network Approach*. Cambridge: Cambridge University Press.

Wellman, B., Carrington, P. & Hall, A. (1988). Networks as personal communities. In B. Wellman & S.D. Berkowitz (eds.), *Social Structures: A Network Approach* (pp. 130-84). Cambridge: Cambridge University Press.

Wellman, B., Garton, L. & Haythornthwaite, C. (1997, May). *Confronting Global Mythologies: What We Can Learn From Intranets*. Paper presented at the International Communication Association, Montréal, Québec.

Wellman, B., Salaff, J., Dimitrova, D., Garton, L., Gulia, M. & Haythornthwaite, C. (1996). Computer networks as social networks: Collaborative work, telework, and virtual community, *Annual Review of Sociology* 22: 213-38.

Wilby, T.W. (1913). *A Motor Tour Through Canada*. London: John Lane.

Winsbury, R. (1995). Who stands at the gateway to the Information Superhighway?, *Intermedia* 23(2): 8-10.

Woerkum, C.M.J. van (1997). *Communicatie en interactieve beleidsvorming*. Houten/Diegem: Bohn Stafleu Van Loghum.