

The e-Service Journal is a multi-disciplinary journal that covers a variety of topics relevant to both researchers and practitioners in the broadly defined areas of e-Business and e-Government.

Scope of the Journal

Research articles published in the *e-Service Journal* will focus on one or more of these areas:

- Individuals: as consumers, users, designers and managers of electronic services
- Private Sector: as providers, users and disseminators of e-services
- Public Sector: as users, providers, policy makers and regulators of e-services and,
- Society: as the collective force that impacts and is impacted by e-services.

Applied articles published in the *e-Service Journal* will fall in one of the following categories:

- Practice: which can include descriptions and analysis of organizations, communities, systems and events related to the broad realm of e-business and e-government.
- Outlook: which can include updates of new developments, analysis of emerging trends, overviews of market segments, and challenges to conventional wisdom.

In addition, the journal will also publish articles of the following kinds:

- Reviews: of literature, websites, books, software, and systems related to e-service and
- Responses: to articles published in the journal along with responses to those responses.

Instructions to Authors

The *e-Service Journal's* website at www.eservicejournal.org provides detailed instructions for authors and examples of topics that are of interest to its readers.

Any paper submitted to the journal must be original, previously unpublished and currently not under consideration for publication elsewhere. Papers presented at conferences can, with appropriate changes, be considered for publication in the journal. All submissions will undergo a review process.

From time to time, the *e-Service Journal* will publish special issues focused on themes related to e-Business or e-Government. Scholars who are interested in guest editing such a special issue may submit a brief proposal outlining the theme, the topics to be covered and names of potential contributors.

All papers and proposals should be sent as e-mail attachments (in MS Word or similar format) to eservicejournal@gmail.com. For any questions about a potential submission or the journal's publication policies, please contact:

Ramesh Venkataraman, Editor-in-Chief
Indiana University
1275 E. 10th Street, Room 2000
Bloomington, IN 47405-1703
Phone: (812) 855-7200
Fax: (812) 856-4123